



#### OUR MISSION

Uniquely positioned geographically and culturally, the National Disaster Preparedness Training Center at the University of Hawai'i will develop and deliver disaster preparedness training to governmental, private, and nonprofit entities, incorporating urban planning with an emphasis on community preparedness and at-risk populations.

July 12, 2013

Ms. Iris Terashima  
ITerashima Environmental Services, LLC.  
1255 Nuuanu Avenue, #310  
Honolulu, HI 96817

Dear Iris:

Thank you for being a valued instructor for NDPTC since July of 2011, as well as for your assistance in developing two NDPTC courses that are quickly gaining considerable popularity across the United States. We find it equally impressive that you have successfully instructed or co-instructed over 50 NDPTC deliveries in the four (4) NDPTC courses for which you are certified: Natural Disaster Awareness for Caregivers of Senior Citizens, Natural Disaster Awareness for Community Leaders, Tsunami Awareness, and Leveraging Tools for Conducting Damage Assessments.

Some of the feedback that we have received regarding your instruction includes such comments as:

- *"The fact that both have such experience with the subject made the class and their fervor on the subject stand out."*
- *"Both instructors knew the material and did a great job presenting."*
- *"Great job by the instructors. They were both knowledgeable of the material and presented it well."*
- *"The instructor remained focused on course materials and did not deviate into personal stories or anecdotes -- personal stories were relevant though."*
- *"Great speaker. Very clear and informative. Love examples!"*

I am absolutely certain that those are just a few of the wonderful comments that we have received from participants and hosting agencies of course deliveries in which you have participated.

You are a key partner for us at NDPTC as an instructor, course developer, and facilitator. Under very difficult circumstances in the U.S. Virgin Islands, you were able to effectively accomplish the organization of people and administrative paperwork. In addition to your instruction duties, you succeeded in bringing together an incredibly demographically varied audience.



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Your background in developing training programs and conducting on-site training in environmental risk management, your attentiveness to students and participants, and your ability to ensure that training sessions are conducted smoothly makes you a true and valued asset to the NDPTC Ohana.

Please feel free to call upon me at any time with questions, or for references or recommendations to other potential clients and partners.

Sincerely,

James P. Burke  
Associate Director for Course Development and Delivery  
National Disaster Preparedness Training Center